Policy & Procedures for Safeguarding Participants in Bowls

(From Abuse and/or Harassment)



We acknowledge SASCOC for the use of their document as the basis for Bowls SA to create their amended safeguarding policy.

Approved: 1 October 2023 (Version 1) Amended: 1 September 2024 (Version 2)

CONTENTS

PREAMBLE	2
INTRODUCTION	2
PURPOSE	3
DEFINITIONS	4
TO WHOM AND WHEN DOES THIS POLICY APPLY?	6
WHAT IS HARASSMENT AND ABUSE?	7
BOWLS SA MEMBERS	8
THE NATIONAL SAFEGUARDING OFFICERS	9
APPLICABLE LAW / RELEVANT AUTHORITIES	10
CONFIDENTIALITY	11
REPORTING PROCEDURE	11
CASE MANAGEMENT	13
INVESTIGATIONS	14
DISCIPLINARY PROCEDURE	
NON-RECENT INCIDENTS	16
CRIMINAL CONVICTIONS & FINDINGS OF FACT	17
RETENTION OF RECORDS	17
SAFE RECRUITMENT OF STAFF & VOLUNTEERS	18

PREAMBLE

- 1. Bowls SA recognises the risks of offensive, harmful or abusive behaviour posed towards vulnerable persons who participate in bowls. To mitigate such risks, this policy has been developed in order for Bowls SA to respond accordingly, in line with the relevant legislations such as <u>The Children's Act 38 of 2005</u> as amended, <u>The Criminal Law (sexual offences and related matters) Amendment Act 32 of 2007</u> and <u>The Protection from Harassment Act 17 of 2011</u>.
- 2. Bowls SA recognises its responsibility for safety in sport as set out in the <u>National Sport and Recreation Act 110 of 1998</u> as amended, clause 6.1 which reads "National Sports Federations must assume full responsibility for safety issues within their sport and recreation disciplines."
- 3. Reference to one gender in this Policy will include the other.
- 4. This policy replaces all previous Bowls SA policies pertaining to safeguarding and/or sexual harassment.

INTRODUCTION

- 5. Bowls SA is the recognised National Federation for the sport of bowls in South Africa, and as such it is important that Bowls SA creates an atmosphere in which everybody who participates in bowls can have a safe, rewarding and positive experience irrespective of their race, gender, sex, pregnancy, marital status, ethnic or social origin, colour, sexual orientation, age, disability, religion, conscience, belief, culture, language and birth or athletic ability.
- 6. Abuse and/or harassment can occur in sport and can damage the reputation of Sports Organisations. Bowls SA strongly contributes to the protection of everyone involved in sport and believes that all players, coaches, officials, staff and volunteers who wish to participate in bowls, have a right to participate in a safe and inclusive environment, free from all forms of harm, discrimination, abuse, violence and neglect. Bowls SA is therefore committed to safeguarding and protecting all who participate in bowls from abuse and/or harassment and ensuring that all participants are treated with respect and dignity.
- 7. Bowls SA recognises that the welfare, safety and well-being of all who participate in bowls, regardless of their role, is important. Bowls SA recognises that whilst any participant can be subjected to abuse and/or harassment the following groups ("Vulnerable Persons") may be more vulnerable than others:
 - 7.1. Children;
 - 7.2. People with a Mental and/or a Physical Disability;
 - 7.3. Women;

- 7.4. Elderly Persons, and
- 7.5. Other Vulnerable Adults.
- 8. This policy is to be read in conjunction with the SA Sport Confederation and Olympic and Paralympic Committee (SASCOC) <u>Safeguarding Policy Against Harassment and Abuse in all Sport</u> and the IOC Consensus Statements of <u>2007</u> and <u>2016</u>.
- 9. Bowls SA acknowledge SASCOC for the use of their document as the basis for Bowls SA to create their amended safeguarding policy.
- 10. Bowls SA has appointed, by means of a retainer agreement, <u>The Guardian</u> as its partner in Safeguarding matters. As such Bowls SA has the right to have The Guardian assist it with all aspects, i.e. investigations, disciplinary hearings, etc, pertaining to safeguarding.

PURPOSE

- 11. The purpose of the Bowls SA Safeguarding Policy is to ensure that athletes and others taking part in the sport of bowls can do so without fear of harassment or abuse. The key objectives of the policy are to:
 - 11.1. Ensure everyone in sport of bowls understands that all forms of harassment, abuse and grooming are unacceptable and will not be tolerated.
 - 11.2. Enable anyone who has witnessed or experienced harassment, abuse or grooming within the sport of bowls to report the incident without fear of victimisation or retaliation.
 - 11.3. Ensure an appropriate and co-ordinated response to any incidents of harassment, abuse or grooming within or connected to participation in the sport of bowls, irrespective of whether they arise at local, national or international level.
 - 11.4. Implement effective measures that minimise the likelihood of incidents of harassment, abuse and grooming arising.
 - 11.5. Ensure all reasonable steps are taken during the recruitment of staff and volunteers to prevent unsuitable individuals from working in the sport of bowls.

DEFINITIONS

- 12. The following definitions include those set out in the <u>IOC Consensus Statement</u> 2016 and the SASCOC <u>Safeguarding Policy Against Harassment and Abuse in all Sport:</u>
 - 12.1. Abuse refers to the definition of any kind of abuse set out in this Policy;
 - 12.2. Adult means persons 18 years and older, men and women including persons with impairments;
 - 12.3. Athletes means all athletes (players) of all ages;
 - 12.4. Athletes with disabilities: those who have long-term physical, mental, intellectual or sensory impairments that, on interaction with certain barriers, may hinder their full and effective participation in society on an equal basis with others;
 - 12.5. Bowls SA Member means a Provincial Bowls Association, District Bowls Association and Bowls SA Associate Members;
 - 12.6. Bowls SA Official means technical official, medical support, management (Executive, National Standing Committees and/or Committees member), volunteer, coach and any other member of the team's entourage at a Bowls SA event;
 - 12.7. Bullying or cyberbullying: unwanted, repeated and intentional, aggressive behaviour usually among peers, and can involve a real or perceived power imbalance. Bullying can include actions such as making threats, spreading rumours or falsehoods, attacking someone physically or verbally and deliberately excluding someone;
 - 12.8. Child (Children) and adolescent: every human below the age of 18 years unless, under the law applicable to the child, majority is attained earlier. Early childhood relates to those below 8 years of age. Juvenile or young person and adolescents are 10-18 years of age;
 - 12.9. Disciplinary Committee is the relevant body of Bowls SA to lead the disciplinary procedure in case of violation of this Safeguarding Policy;
 - 12.10. Events Committee means an organising committee of a Bowls SA Event;
 - 12.11. Executive means the Executive Committee of Bowls SA:
 - 12.12. Grooming: Sexual grooming occurs when a person educates, introduces or prepares a child or a person living with mentally disability to perform or witness any sexual act or became sexually ready. Children are usually unaware that the person is grooming them for

- sexual acts because this person is often nice to the child. In most instances, after realising the motive of the person, the child is scared to report this because the incident could have been taking place over a long period of time. This is a crime and must be reported.
- 12.13. Harassment refers to the definition of any kind of Harassment set out in of this Policy;
- 12.14. Hazing: an organised, usually team-based, form of bullying in sport, involving degrading and hazardous initiation of new team members by veteran team members;
- 12.15. Homophobia: antipathy, contempt, prejudice, aversion or hatred towards lesbian, gay or bisexual individuals;
- 12.16. Neglect: the failure of parents or care givers to meet a child's physical and emotional needs or failure to protect a child from exposure to danger. This definition equally applies to coaches and athlete entourages;
- 12.17. Negligence: the failure of a coach or another person with a duty of care towards the athlete to provide a minimum level of care to the athlete, which is causing harm, allowing harm to be caused, or creating an imminent danger of harm;
- 12.18. Non-accidental harm: any unwelcome sexual harassment and/or abuse, financial abuse, bullying and emotional abuse, hazing, neglect, physical abuse and child exploitation;
- 12.19. Physical abuse: non-accidental trauma or physical injury caused by punching, beating, kicking, biting, burning or otherwise harming an athlete. This could include forced or mandated inappropriate physical activity (e.g., age-inappropriate or physique-inappropriate training loads; when injured or in pain); forced alcohol consumption; or systematic doping practices;
- 12.20. Policy: means this Bowls SA Safeguarding Policy;
- 12.21. Psychological abuse: a pattern of deliberate, prolonged, repeated non-contract behaviours within a power differentiated relationship. This form of abuse is at the core of all other forms. Some definitions refer to emotional or psychological abuse interchangeably. In this document, we refer to psychological abuse in recognition that the psyche consists of more than emotions. It also consists of cognitions, values and beliefs about oneself, and the world. The behaviours that constitute psychological abuse target a person's inner life in all its profound scope;
- 12.22. Safe sport: an athletic environment that is respectful, equitable and free from all forms of non-accidental violence to athletes:

- 12.23. Sexism: is the belief that one sex or gender is superior to another. Sexism is distinguished by prejudice or by discrimination based on person's sex or gender. Although sexism can affect anyone, women and girls are more often affected by sexism;
- 12.24. Sexual abuse: any conduct of a sexual nature, whether non-contact, contact or penetrative, where consent is coerced/ manipulated or is not or cannot be given;
- 12.25. Sexual harassment: any unwanted and unwelcome conduct of a sexual nature, whether verbal, non-verbal or physical;
- 12.26. Staff means all people who are working for a salary for Bowls SA;
- 12.27. Volunteers means people working or assisting the Bowls SA during team preparation and delivery Bowls SA or International Events and/or who contribute to National Standing Committees and Committees;
- 12.28. Young adults are young persons over the age of 18 years transitioning from childhood to adulthood. With limited life experience they might not have developed resilience and may be more at risk of exploitation harm or abuse.
- 12.29. Whistle-blower means a person who in good faith exposes secretive information or activity, covered by <u>The Protected Disclosure Act 26 of 2000</u> as amended, that is deemed illegal, unethical, or not correct within a private of public organization.

TO WHOM AND WHEN DOES THIS POLICY APPLY?

- 13. Without any distinction of: age, gender, race, religion, creed, ethnical origin, physical attributes, sexual orientation, athletic ability, socio economic status or other kind of unfair discrimination; the Policy applies to anyone who:
 - 13.1. Currently is, or was at the time of a possible violation of this Policy, within the governance or disciplinary jurisdiction of Bowls SA or who is seeking to be within the governance or disciplinary jurisdiction of Bowls SA; is an athlete or any members of the athlete's entourage at any level or category of the competitions/events of Bowls SA and service providers whether employed, contracted or.
 - 13.2. Is a Bowls SA member of staff or official:
 - 13.3. Is a volunteer or a person who is part of any Bowls SA event;
 - 13.4. Bowls SA identifies as being within its rules and jurisdiction.
- 14. This Policy applies at any time during the year including Bowls SA representation at Major Games, Competitions and events.

- 15. The Bowls SA Safeguarding Policy applies specifically to any incidents of harassment, abuse and grooming that occur during or connected to participation in any Bowls SA activities or connected to any activities where the Bowls SA Official or athlete is representing Bowls SA.
- 16. Where a person is under a contract of employment with Bowls SA and an incident of harassment, abuse or grooming occurs relating to their employed role, the employment procedures will apply. However, where a person is sanctioned under employment procedures, this can be addressed under these procedures to the extent that it impacts on the person's suitability to continue to participate in the sport of bowls outside of their employment relationship.
- 17. Bowls SA will implement safeguards aimed at protecting all Bowls SA Officials and athletes from harassment, abuse and grooming irrespective of their race, gender, sex, pregnancy, marital status, ethnic or social origin, colour, sexual orientation, age, disability, religion, conscience, belief, culture, language, birth or athletic ability.
- 18. Bowls SA recognises that in all matters concerning the care, protection and well-being of a child, the standard that the child's best interest is of paramount importance, must be applied. Bowls SA will implement safeguards specifically aimed at protecting children participating in the sport of bowls.

WHAT IS HARASSMENT AND ABUSE?

- 19. The Protection from Harassment Act 17 2010, defines harassment as directly or indirectly engaging in conduct that the respondent knows or ought to know:
 - 19.1. Causes harm or inspires the reasonable belief that harm may be caused to the complainant or a related person by unreasonably:
 - 19.1.1. Following, watching, pursuing or accosting of the complainant or a related person, or loitering outside of or near the building or place where the complainant or a related person resides, works, carries on business, studies or happens to be;
 - 19.1.2. Engaging in verbal, electronic or any other communication aimed at the complainant or a related person, by any means, whether or not conversation ensues;
 - 19.1.3. Sending, delivering or causing the delivery of letters, telegrams, packages, facsimiles, electronic mail or other objects to the complainant or a related person or leaving them where they will be found by, given to, or brought to the attention of, the complainant or a related person;
 - 19.2. Amounts to sexual harassment of the complainant or a related person.

- 20. Bowls SA has adopted the description of the various forms of harassment and abuse as set out in the IOC Consensus Statement 2016, namely that harassment and abuse can be expressed, but not limited to, six forms which may occur in combination or in isolation. These include:
 - 20.1. Psychological abuse;
 - 20.2. Physical abuse;
 - 20.3. Sexual harassment:
 - 20.4. Sexual abuse;
 - 20.5. Neglect;
 - 20.6. Bullying.
- 21. This Policy incorporates the definitions from the IOC Consensus Statement 2016, namely:
 - 21.1. Harassment and abuse can be based on any grounds including race, religion, colour, creed, ethnic origin, physical attributes, gender, sexual orientation, age disability, socio-economic status and athletic ability. It can include a one-off incident or a series of incidents. It may be in person or online. Harassment may be deliberate, unsolicited and coercive.
 - 21.2. Harassment and abuse often result from an abuse of authority, meaning the improper use of a position of influence, power or authority by an individual against another person.
 - 21.3. All Bowls SA Officials and athletes are susceptible to being a target of the various forms of harassment and abuse.

BOWLS SA MEMBERS

- 22. Bowls SA's Members must play a part in ensuring that the sport of bowls is free from any kind of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect.
- 23. The Bowls SA Members shall adopt their own safeguarding policy, including safe recruitment procedures (a copy of which must be submitted to the National Safeguarding Officers), which is easily accessible to their members, and in accordance with:
 - 23.1. The applicable laws;
 - 23.2. Bowls SA's Safeguarding Policy:

- 23.3. SASCOC's Safeguarding Policy;
- 23.4. Any SASCOC and/or Bowls SA Safeguarding guidelines that may be provided from time to time;
- 24. The Bowls SA Members shall communicate their Safeguarding Policy and measures to their members and act to prevent any form of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect in their Associations.
- 25. The Bowls SA Members should provide training on safeguarding to their members who have regular contact with children and vulnerable adults and to their safeguarding officers.
- 26. The Bowls SA Members shall appoint a Safeguarding Officer(s) for their organisation and shall require their members to appoint Safeguarding Officers.
- 27. The Bowls SA Members shall immediately inform the National Safeguarding Officers of any concerns, investigations or disciplinary action in respect of any reported case of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect happening in their organisation. The Bowls SA Members may request assistance from the National Safeguarding Officers in the case management of Safeguarding complaints.

THE NATIONAL SAFEGUARDING OFFICERS

- 28. The Executive shall appoint the National Safeguarding Officers:
 - 28.1. The National Safeguarding Officers should be two suitably qualified persons, preferably one man and one woman.
 - 28.2. Each one of them will act individually or in collaboration, when it is required.
- 29. The National Safeguarding Officers will be supported by a National Standing Committee: Safeguarding. To respect the impartiality during the procedure, the National Safeguarding Officers cannot be a member of the National Standing Committee: Safeguarding group or the Disciplinary Committee.
- 30. The National Safeguarding Officers have the following role and duties:
 - 30.1. To be the main point of contact for anyone reporting suspected non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect at any time by or against Bowls SA Officials or athletes:
 - 30.2. To be the main point of contact for the Bowls SA Members about any request concerning the Safeguarding Policy or safeguarding matters;

- 30.3. To manage the reporting and investigation procedure set out in this Policy;
- 30.4. To inform the Bowls SA Disciplinary Committee in case of a disciplinary procedure;
- 30.5. To inform the Bowls SA Ethics Committee in case of an ethical procedure;
- 30.6. To provide, if requested, support to anyone who reports a case of possible non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect and/or to anyone who has been the subject of Harassment and Abuse;
- 30.7. To implement and uphold Bowls SA's Safeguarding Policy;
- 30.8. To agree safeguarding plans with the Events committee for Bowls SA events;
- 30.9. To respect the confidentiality, as set out on this Policy.
- 30.10. If the National Safeguarding Officers are aware of any criminal offence without the relevant authorities (i.e. SA Police Services) being contacted in accordance with the applicable law, it is their responsibility to contact them immediately.
- 31. The National Safeguarding Officers are to complete the Designated Safeguarding Officers course that is presented by The Guardian.

APPLICABLE LAW / RELEVANT AUTHORITIES

- 32. The Bowls SA's Safeguarding Policy's applicable law are the Bowls SA's Governance & Policy documents plus applicable local legislation.
- 33. The National Safeguarding Officers **will not** investigate or attempt to resolve concerns when a criminal offence is suspected. The National Safeguarding Officers must refer such cases to the relevant authorities (i.e. SA Police Service) in accordance with the relevant act. The National Safeguarding Officers may request assistance in this regard from The Guardian.
 - 33.1. Any incidents of harassment abuse or grooming that are perpetrated against a child **must** be report to the relevant Child Protection Authorities (SA Police Service, Department of Social Development, Registered Child Protection Agency) in accordance with relevant acts.
 - 33.2. Bowls SA's Disciplinary Committee can only engage in a disciplinary procedure **after** any sanction taken by the relevant authorities in accordance with the applicable law, in such cases. Bowls SA **does**, however, reserve the right to place any person charged with such a

criminal offence on provisional/precautionary suspension from all activities relating to the sport of bowls until the criminal case is concluded.

- 34. In the event the non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect cannot be considered as a criminal offence by the relevant authorities in accordance with the applicable law, the National Safeguarding Officers will be allowed to investigate and engage in a disciplinary procedure, as set out in this policy. The National Safeguarding Officers may request assistance in this regard from The Guardian and/or the SASCOC Safeguarding Officer.
- 35. The National Safeguarding Officers must report any case of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect that they have been aware of, as well as any sanctions given to any of their participants to the SASCOC Safeguarding Officer.

CONFIDENTIALITY

- 36. The National Safeguarding Officers undertake to respect the confidentiality of all the information received at any phase of the procedure.
- 37. All the information provided by the whistle blower shall be kept by the National Safeguarding Officers and are considered as confidential at any time.
- 38. In the event the incident could be a criminal offence, the National Safeguarding Officers **must** share the collected information with the relevant national authorities in accordance with the applicable law.
- 39. The National Safeguarding Officers may share, on a "need to know basis" only and may use the confidential information in cases where the disclosure is necessary to protect someone from the non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect that is being suffered.
- 40. During any proceedings (external or internal) following a reported safeguarding concern, the welfare of all involved remains paramount and Bowls SA will endeavour to provide appropriate support to athletes, parents, coaches and volunteers who are affected by a harassment or abuse situation including, where appropriate, the alleged perpetrator. Any attempt to defame, harass, abuse, intimidate, bribe, or threaten victims, their family members, whistle blowers or an alleged perpetrator will be reported to the relevant authorities (i.e. SA Police Services) and may result in separate internal disciplinary action.

REPORTING PROCEDURE

41. Bowls SA strongly encourages the reporting of all incidents of suspected non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and

neglect, regardless of who the offender may be in order to foster well-being in Bowls SA.

42. Whistle Blowing

- 42.1. Bowls SA strongly supports whistle blowers by providing a confidential reporting system and believes it is important for anyone who has concerns to speak out early in order to prevent and stop any damages inflicted on anyone;
- 42.2. The whistle blower can be anybody who is aware or has concerns about any form of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect as defined in this Policy;
- 42.3. In case it seems the victim of a non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect needs urgent medical or police attention, the whistle blower **must** immediately contact the appropriate services. If no immediate medical or police assistance is required, the incident shall be reported by following the reporting procedure, as set in this Policy;
- 42.4. The report must be presented to the National Safeguarding Officers, as set out in this Policy and must respect the process established in of this Policy;
- 42.5. The whistle blower has a right to conserve his/her anonymity and all the information s/he gives to the National Safeguarding Officers is strictly confidential.
- 43. <u>How to Report</u>. Anyone can report any incident or concerns to the National Safeguarding Officers:
 - 43.1. Bowls SA strongly recommends the whistle blower/complainant completes the <u>online report form</u> (available on the Bowls SA Website) or the report form, provided (see attached proforma) and email the completed form to the National Safeguarding Officers;
 - 43.2. In case of non-use of the report form, it is important that the whistle blower/complainant provides the following information (this information is the minimum requirement to engage in the investigation procedure or in case of a criminal offence, to alert the relevant authorities if they have not already been aware of the incident):
 - 43.2.1. Name, age, nationality and email address of the victim;
 - 43.2.2. The nature of the violation:
 - 43.2.3. A summary of the incident with as much details as possible;

43.3. Download and use the <u>anonymous reporting app</u> provided by The Guardian.

CASE MANAGEMENT

- 44. When a safeguarding complaint or concern arises three members of the National Standing Committee: Safeguarding will form a panel to consider the case. The panel will be chaired by someone with a legal background and will include two other members of the National Standing Committee: Safeguarding. All safeguarding matters must be regarded as highly confidential and not for disclosure outside of the National Standing Committee: Safeguarding unless so agreed.
- 45. Members of the National Standing Committee: Safeguarding have an overriding obligation to protect children or adults with mental disability at risk of harm and may therefore share information as appropriate with third parties. Should any member of the National Standing Committee: Safeguarding discover they are connected, or have an interest in, any referral case which would disqualify them from participating in any matters relating to that particular case, they must recuse themselves from the panel.
- 46. Although the National Standing Committee: Safeguarding will operate independently of the Executive, an Executive Member may be the Convenor, if he/she has a legal background, and no other person with a legal background is available to serve on this Standing Committee.

47. <u>Case Management Principles</u>

- 47.1. Any issue arises in relation to the protection, safeguarding or welfare of children or vulnerable adults shall be the paramount consideration.
- 47.2. Any investigation or inquiry is to proceed upon the basis that the primary consideration will be a determination of the risk posed to children and or vulnerable adults.
- 47.3. Unless the determination finds no, or an insignificant, risk, effective steps must be taken to manage or reduce the risk.
- 47.4. Individuals about whom there are concerns should be treated fairly and honestly and should be provided with support throughout the process.
- 47.5. Any investigation must be sensitive to the welfare of the children and vulnerable adults during its processes and, at all times, hold central the need to keep the interests of children and vulnerable adults as paramount.
- 47.6. Where issues other than risk to children and vulnerable adults are under consideration in any investigation such issues must remain

- subordinate to the requirement to determine the risk posed to children and vulnerable adults.
- 47.7. The assessment of risk involves consideration of the actual or potential harm that an individual may pose to children or vulnerable adults in the sport of bowls.
- 47.8. The assessment of risk does not involve making a finding based upon either the criminal or civil standards of proof (i.e. certainty or "the balance of probabilities"). The assessment requires a defensible decision that a risk does or does not exist and, where it does, a determination of the extent of such risk.
- 47.9. Save in exceptional cases, the assessment will not require the production of a formal risk assessment report.
- 47.10. The steps taken to address any perceived risk to children or vulnerable adults must have regard to the nature and extent of the risk as well as to any particular and relevant aspects of the sport and, in the light of this, must seek to ensure that such steps will be effective.
- 47.11. In cases where the perceived risk is low, and no criminal or disciplinary charge could be made out, it may be nonetheless necessary to impose stringent restrictions on an individual or remove his/her ability to participate in the sport.

INVESTIGATIONS

48. <u>Classification of Infringements</u>

48.1. <u>Major Infringements</u>

- 48.1.1. All infringements involving Children;
- 48.1.2. Sexual Harassment;
- 48.1.3. Sexual Abuse;
- 48.1.4. Physical Abuse.

48.2. Minor Infringements

- 48.2.1. Bullying;
- 48.2.2. Any other form of Abuse;
- 48.2.3. Discrimination;
- 48.2.4. Neglect.

49. <u>Investigation Officer(s)</u>

- 49.1. Bowls SA may make use of the following persons or organisations to investigate cases:
 - 49.1.1. <u>Minor infringements</u>: Any member(s) of the National Standing Committee: Safeguarding that were not part of the relevant case's "case management" panel.
 - 49.1.2. <u>Major infringements</u>: The Guardian (Safeguarding & Integrity Unit).
- 49.2. Role of the Investigation Officer(s). To conduct an investigation gathering and assessing available evidence and information following a decision made by the "case management" panel that an investigation is required as part of its safeguarding case management process.
- 49.3. Where the investigation has determined that the rules and in particular this Policy have been breached, the National Safeguarding Officers shall inform the Bowls SA Disciplinary Committee to engage in the disciplinary, as set out in this Policy.

DISCIPLINARY PROCEDURE

- 50. In the event that the National Standing Committee: Safeguarding determine that there is a case of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect, as defined in this Policy, the National Safeguarding Officers will call for the establishment of a Disciplinary Committee, including the possible involvement of The Guardian, which will be the only relevant body to sanction or punish any kind of infraction of the Bowls SA Safeguarding Policy.
- 51. In case of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect which is a criminal offence in accordance with the applicable law, the disciplinary procedure will start after any sanction taken by the relevant authorities.
- 52. The Disciplinary Committee is only allowed to take sporting sanctions after any other sanctions taken by the relevant authorities.
- 53. Any sporting sanctions can only be taken during the disciplinary procedure if they respect the principle of impartiality, right of defence and equality.
- 54. Sporting sanctions and measures shall be proportional to the infringement of the Bowls SA Safeguarding Policy. The following factors shall be taken into consideration:
 - 54.1. The nature of the violation;
 - 54.2. The severity of the violation;

- 54.3. The number of the violation (is it a first offence or one of several);
- 54.4. The abused or harassed person (young, impaired [physical, mental, intellectual or sensory] or adult participant);
- 54.5. The relationship between the abused or harassed person and the abuser or harasser;
- 54.6. Any other relevant circumstances;
- 55. The Disciplinary Committee can take the following sanctions and measures singly or in combination, depending on the nature and severity of the conduct and whether there are any aggravating and mitigating circumstances, the following:
 - 55.1. Written or verbal apology;
 - 55.2. Formal warning;
 - 55.3. Risk assessment;
 - 55.4. Training and/or supervision;
 - 55.5. Financial sanction;
 - 55.6. Competition ban;
 - 55.7. Temporary suspension;
 - 55.8. Termination of membership, agreement or contract;
 - 55.9. Live-long suspension;
 - 55.10. Any other sanction that the Disciplinary Committee considers appropriate in the circumstances will be referred to the Executive for final approval.
- 56. Any sanctions applied by the Disciplinary Committee will be published on Bowls SA's website as long as the sanction is applicable.
- 57. Anyone who has been found guilty of any incident of non-accidental harm, discrimination, bullying, harassment, abuse, violence, grooming and neglect, as defined in this Policy, will have the right to appeal against the decision. Appeals must be made in writing to the National Safeguarding Officers within twenty-one (21) days of receipt of notice of the decision of the Disciplinary Committee.

NON-RECENT INCIDENTS

58. Serious allegations of sexual abuse may be made some time after the event. Where a non-recent allegation is made, the National Safeguarding Officers should:

- 58.1. Clarify whether there is a current risk to participants; and
- 58.2. Advise the individual of their right to make a formal complaint to the police.
- 59. This policy does not apply any specific limitations periods for sexual abuse and any serious allegation of non-recent abuse will be treated in accordance with these procedures.

CRIMINAL CONVICTIONS & FINDINGS OF FACT

- 60. Bowls SA shall establish that an incident of harassment and abuse has occurred where:
 - 60.1. A Bowls SA participant is convicted of a criminal offence, pertaining to any of the relevant laws; or
 - 60.2. The IOC / IPC / CWG / SASCOC, or another recognized regulatory body has determined that an allegation(s) of harassment or abuse against a Bowls SA participant is/are proven.
 - 60.3. The Disciplinary Committee having considered any representations made by the participant and any other affected parties may determine that it is appropriate to impose a sanction relating to Bowls SA activities.

RETENTION OF RECORDS

- 61. The National Safeguarding Officers shall ensure that any information relating to complaints of harassment or abuse will be stored securely and be compliant with the requirements of the Protection of Personal Information Act.
 - 61.1. Any information about poor practice or complaints about harassment and abuse that may indicate that a participant in a position of trust is unsuitable to work or volunteer in the sport will be retained for as long as the participant remains active in the sport or for 10 years, whichever is longer, even if it were not possible at the time that the information was first reported to instigate any formal proceeding.
 - 61.2. Any other records relating to other complaints will be retained for a period of 3 years unless a similar complaint arises within that period.
 - 61.3. Any records relating to disciplinary action taken by Bowls SA should be retained for a period of 10 years.

SAFE RECRUITMENT OF STAFF & VOLUNTEERS

- 62. The Bowls SA minimum standards for the vetting of applicants for roles in the sport to be undertaken during the recruitment process for new applicants and retrospectively for required existing Bowls SA Officials, employees and volunteers in order to prevent unsuitable individuals from working with Vulnerable Persons are:
 - 62.1. To undergo the process of obtaining (The Guardian shall be used to assist in this process):
 - 62.1.1. A Police Clearance Certificate.
 - 62.1.2. A Child Protection Register Clearance Certificate.
 - 62.1.3. A National Register for Sexual Offender Clearance Certificate.
 - 62.2. Further to:
 - 62.2.1. Complete the Declaration of Good Standing (see attached).
 - 62.2.2. Sign a Code of Ethics.
 - 62.2.3. Complete the Safeguarding Awareness Certificate (course) that is presented by The Guardian.
- 63. In addition, required potential and existing Bowls SA Officials, employees and volunteers may be requested to provide the names of two referees who must provide a reference using Bowls SA's employee reference form.
- 64. Bowls SA must implement the minimum standards to check the suitability of required Bowls SA Officials, employees and volunteers to work with Vulnerable Persons. Any concerns raised as to the suitability of an individual to work with Vulnerable Persons during the vetting process must be investigated before a decision is made to appoint a new employee or volunteer.
- 65. If a concern has arisen during the vetting of the required existing Bowls SA Officials, employees or volunteers regarding their suitability to work with Vulnerable Persons, Bowls SA may suspend the employee and/or volunteer from all or some of their duties whilst an investigation is conducted.
- 66. The following are deemed to be Bowls SA Officials, employees and volunteers that are required to minimum standards for the vetting of employees and volunteers (Bowls SA has the right to amend the following list as and when required):
 - 66.1. All Executive Members.
 - 66.2. The Chief Operations Officer and any other employee that has regular, i.e. more than 3 times per month, contact with persons deemed to be a Vulnerable Person.

- 66.3. All members of the National Standing Committee: Coaches.
- 66.4. All members of the National Standing Committee: Academy, including the National Coaches.
- 66.5. All members of the National Standing Committee: Youth.
- 66.6. The Conveners of all other National Standing Committees.
- 66.7. All members of any "National Schools Bowls Associations" Committee(s).
- 66.8. All National Team Managers (if appointed).
- 66.9. Any other person accompanying any Bowls SA, Jnr Protea and/or Protea team on a tour in an official capacity.
- 66.10. The National Safeguarding Officers.
- 67. <u>Once-Off Volunteers and Service Providers</u>. All once-off Bowls SA volunteers, and Service Providers, who work with Vulnerable Persons will be required to complete a Declaration of Good Standing (see attached proforma).
- 68. In line with best practice, Bowls SA recommends that the minimum standards for the vetting of Bowls SA employees and volunteers working with Vulnerable Persons is repeated every 2 years.

Bowls SA Safeguarding Reporting Form

This form should be used to record safeguarding concerns relating to Children and/or Vulnerable Persons.

In an emergency please do not delay in informing the police or social services. All the information must be treated as confidential and reported to the Designated Safeguarding Officer within one working day or the next working day if it's a weekend. The form should be completed at the time or immediately following disclosure, but after all necessary emergency actions have been taken. Please complete the form as fully as possible

1	Your details (The person completing this form)
Name		
Positio	Position	
Teleph	Telephone No	
Email		
2	Details of pers	son affected
Name		
Positio	n	
Telephone No		
Email		
3	Other present	or possible witness
Name		
Positio	n	
Telephone No		
Email		
	·	

5	Details of the incident (please describe in detail using only the facts)

5	Additional relevant information
	completed this form and provided information that is factual and does not my own views or opinions on the matter.
Signat	ure Date

Bowls SA Officials and Once-off Volunteers Declaration of Good Standing

1	Details of Bov	vls SA Official or Volunteer
Full Na	ames	
ID No		
Teleph	one No	
Email		
1	(National ng Committee,	
	ntment (Coach, opment Officer,	
Act 38 Amendr or Crimi	of 2005 and ment Act 32 of 20 inal) or an intern	ave not been involved in any activity contrary to The Children's The Criminal Law (sexual offences and related matters) 007, whether officially charged, or not, in a Court of Law (Civil al (Sport Association or Workplace) disciplinary hearing.
	re:	in (town)
Witnes	s:	
Signatu	ıre:	Date:
Full Na	mes:	

Bowls SA Officials Code of Ethics

1	Details of Bov	vls SA Official
Full Na	imes	
ID No		
Teleph	one No	
Email		
Entity Standi Comm	(National ng ittee, etc)	
Appoir (Coach Develo Officer	n, ppment	

1. I hereby agree to uphold the following Code of Ethics which, has been accepted by Bowls SA and which, applies to all Bowls SA Officials.

2. Equality

- 2.1. No discrimination on the basis of gender, race, religion, political opinion or other such ground will be tolerated in the sport of bowls, including in the Executive, National Standing Committees, Committees and other elected or appointed groups/persons.
- 2.2. When selecting or appointing persons in a position of trust, both sexes and all races should be considered.

3. <u>Dignity</u>

- 3.1. The governance of Bowls SA shall have due regard to the physical and mental wellbeing of all participants in the sport of bowls. All forms of harassment, be they physical, mental, professional or sexual, are strictly prohibited.
- 3.2. Bowls SA has a moral and legal obligation to ensure that, when given responsibility for young people, coaches and volunteers provide them with the highest possible standard of care.

4. Fair Play

- 4.1. Fair play is the basic guiding principle in the sport of bowls.
- 4.2. Doping is strictly forbidden at all levels. The Bowls SA Anti-Doping Policy shall be scrupulously observed.
- 4.3. Betting on Lawn Bowls and other corrupt practices relating to the sport of bowls by Bowls SA Officials, including improperly influencing the outcome and results of an event or competition are prohibited.
- 4.4. Friendly and loyal cooperation and understanding between all parties in the sport of bowls shall be encouraged for the benefit of the sport as a whole.
- 4.5. All Bowls SA Officials shall use due care and diligence in fulfilling their roles for, or on behalf of, Bowls SA. Such persons must not act in a manner likely to tarnish the reputation of Bowls SA or the sport of bowls generally, nor act in a manner likely to bring the sport into disrepute.

5. <u>Integrity</u>

- 5.1. The standards of hospitality afforded to persons subject to this Code shall not exceed the standards prevailing in the host District/Province concerned. Any hospitality afforded which exceeds such standards shall be disclosed to the Bowls SA Executive.
- 5.2. Only gifts of nominal value may be given or accepted as a mark of respect or friendship.
- 5.3. Except as may otherwise be permitted, no Bowls SA Official shall directly or indirectly, solicit, accept or offer any concealed remuneration, commission, benefit or service of any nature connected with their participation in the sport of bowls or with their function as a Bowls SA Official.
- 5.4. No Bowls SA Official may be involved with any company, firm or person whose activity is inconsistent with the objectives or interests of Bowls SA.

6. Conflicts Of Interest

6.1. All Bowls SA Officials agree to act for the benefit of Bowls SA when making decisions that affect, or may affect, Bowls SA and to do so without reference to their own personal interests, either financial or otherwise. Should a conflict of interest, or the appearance of a conflict of interest, arise between Bowls SA and any Bowls SA Official, or if there is a danger of such conflict arising, the individual concerned must refrain from taking any further part in the handling of the matter.

6.2. If it is unclear whether such a conflict of interest exists in any given situation, the matter shall be submitted to the group handling the matter to be decided.

7. Resources

- 7.1. The resources of Bowls SA may only be used for sport of bowls purposes.
- 7.2. Bowls SA recognises the significant contribution that sponsors, partners and other supporters of sports events make to the development and prestige of the sport of bowls throughout South Africa. However, such support must be in a form consistent with the Bowls SA Constitution and its Rules and Regulations as well as the principles set out in this Code of Ethics. By virtue of their position, they must not be allowed to interfere with the running of the sport by Bowls SA.

8. <u>Confidentiality</u>

8.1. No Bowls SA Official shall improperly disclose any documents or information entrusted to them in confidence.

Signed on (date)	in (town)	
Signature:		